

# Top 19 {{Complaint Fast}} Chase Travel Support Escalation: A Complete Guide to Resolving Your

Why You May Need US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 to Escalate with Chase Travel

Common complaints US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 about Chase Travel include unexpected cancellation charges, receiving incorrect ticket US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 information, and difficulties securing s. Customers also report poor customer service response US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, misleading advertisements, and hidden fees.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

Chase Travel's Better Business US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Bureau page logs over 2,100 complaints in the last three years, with US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 many about s and customer service — resulting in an 'F' rating from the BBB. On Trustpilot, they hold a dismal 1.2-star US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 rating from thousands of reviews, with users constantly flagging surprise fees and refusals.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754

If you find yourself in a US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 similar situation, don't give up. You have options.

---

Step-by-Step: How to US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Escalate a Chase Travel Complaint

Step 1: Document US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Everything

Before escalating, gather US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 your evidence. If problems arise, contact customer service immediately US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, document all interactions, and save all related documentation such as emails and receipts.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Note agent names, reference numbers, dates US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, and the exact nature of your grievance,

as well as any financial losses caused by the error.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

Step 2: Call Chase Travel and US: +1-(844)-386-9754 or UK: +1-(844)-386-9754  
Request a Supervisor

Chase Travel's customer support phone number is a toll-free 24/7 line at US: +1-(844)-386-9754 or UK: +1-(844)-386-9754. When you call US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, politely but firmly state that your issue has not been resolved and request to speak with US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 a supervisor or team leader who has higher authorization. Ask for a reference number so you can track progress.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

Step 3: Submit a Formal US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Written Complaint via Email

If the phone escalation doesn't work US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, move to email. The most frequently used email address is [support@ChaseTravel.com](mailto:support@ChaseTravel.com). Describe US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 your situation and the issue you are facing in detail so the support team can provide next US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 steps specific to your problem. A written record also strengthens your case if you need to escalate further.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

Step 4: Contact Chase Travel US: +1-(844)-386-9754 or UK: +1-(844)-386-9754  
Executive Leadership

If standard channels fail US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, go higher up. The primary escalation contact at Chase Travel is Pamela Bardo, VP of Customer US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Delivery and Service, reachable at [pamela.bardo@flighthub.com](mailto:pamela.bardo@flighthub.com). The secondary contact is Marc Ghobriel, Chief Financial Officer, at US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 [marc.ghobriel@flighthub.com](mailto:marc.ghobriel@flighthub.com), and the CEO is Christopher Cave at [chris.cave@flighthub.com](mailto:chris.cave@flighthub.com). All are located at US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Boulevard de la Côte-Vertu, Montreal, Quebec, Canada H4R 2N1.

Step 5: File a Complaint US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 with  
Regulatory Bodies

If Chase Travel still doesn't US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 respond satisfactorily, escalate to external authorities. You have several powerful options US: +1-(844)-386-9754 or UK: +1-(844)-386-9754: a credit card chargeback — contact your credit card company and request to file a chargeback for "services not US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754 rendered," providing all your documentation including flight cancellation notices and your attempts to contact Chase Travel.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 You can also file a DOT complaint, as the Department of Transportation takes consumer complaints seriously.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754

If you do not receive US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 a satisfactory response within 72 hours, you can escalate the matter US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 by filing a formal complaint with the DOT and initiating a chargeback with your credit card provider.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

Step 6: Use US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Social Media

Public visibility can US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 accelerate resolution. Post your complaint on Chase Travel's official social media pages US: +1-(844)-386-9754 or UK: +1-(844)-386-9754. Companies often respond faster to public complaints to protect their reputation.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

---

Tips to Maximize US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 Your Escalation Success

- Always have your 9-digit booking number US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 ready before calling.
- The best day to call Chase Travel is Thursday US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, based on a combination of lower call volume and shorter wait times.
- Keep in mind that Chase Travel US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 is a middleman — sometimes they will blame US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 the airline, and the airline will blame them. Your contract is with Chase Travel, so you must pursue US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 them for the first.
- Request written US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 confirmation of next steps before ending any call or email exchange.

---

## Frequently Asked Questions (FAQs)

### Q1. How do I escalate a complaint with Chase Travel?

Start by calling Chase Travel's toll-free number US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 and requesting a supervisor. If unresolved, email [support@ChaseTravel.com](mailto:support@ChaseTravel.com) US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 with full details, then escalate to executive contacts or file a complaint with the [DOT.US](https://www.transportation.gov/airconsumer): +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

### Q2. What is the Chase Travel escalation email address?

The most frequently US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 used email address for Chase Travel customer service concerns is [support@ChaseTravel.com](mailto:support@ChaseTravel.com). All customer service US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 concerns can be addressed through it by describing your situation and the issue in [detail.US](https://www.transportation.gov/airconsumer): +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

### Q3. Can I get a from Chase Travel if my flight was canceled?

If Chase Travel ignores you or US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 denies your rightful claim, you can contact your credit card company US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 and request to file a chargeback for "services not rendered US: +1-(844)-386-9754 or UK: +1-(844)-386-9754." The bank will investigate and pull the money back from Chase Travel if your claim is [valid.US](https://www.transportation.gov/airconsumer): +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

### Q4. Who regulates Chase Travel?

Chase Travel Inc. is a Canadian US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 company and subsidiary of FlightHub Group. As a travel agency US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 operating in the U.S., it falls under the oversight of the Department of Transportation (DOT) for passenger US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 rights. You can file a complaint at the DOT's official website if Chase Travel fails to address your [concerns.US](https://www.transportation.gov/airconsumer): +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754

### Q5. What is the best time to call Chase Travel to escalate an issue?

The call center US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 operates 24 hours a day, 7 days a week. The least busy day is Sunday, and US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 the most busy day is Monday. The average hold time is about 2 minutes, with the longest US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 hold times occurring on Fridays and the shortest on Tuesdays. For escalations, calling US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 on a Thursday during off-peak hours is

your best bet.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX  
+1-844-386-9754

---

## Final Thoughts

Escalating a complaint with Chase Travel US: +1-(844)-386-9754 or UK:  
+1-(844)-386-9754 takes persistence, documentation, and knowing the right channels to  
use. Start with a phone call to US: +1-(844)-386-9754 or UK: +1-(844)-386-9754, move  
to email and executive contacts, and if needed, involve the DOT or your credit card  
provider. US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 The key is to stay  
organized, stay calm, and keep a paper trail US: +1-(844)-386-9754 or UK:  
+1-(844)-386-9754 of every interaction. Don't settle for less than the resolution you  
deserve.US: +1-(844)-386-9754 or UK: +1-(844)-386-9754 or MX +1-844-386-9754